American Airlines

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, insert contact information. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.humana.com</u> or call 1-800-314-3121 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | Yes. Services with network providers. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | Yes. <u>Out-of-network providers:</u> Single \$100/Family 300 | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Network providers: Single \$2,000/Family \$6,000 | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.humana.com</u> or call 1-800-314-3121. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |

| | | | What You Will Pay | | |
|--|--|--|---|--|---|
| Common Medical Event | Services You May Need | Services provided or arranged by your Participating Primary Care Physician (You will pay the least) | Services accessed directly with Network Providers | Out-of-Network Providers (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$15 <u>copay</u> /visit | \$17 <u>copay</u> /visit | Covered by reimbursement at contracted fee. \$17 copay/visit | Virtual consultation, less \$25 copay, visit www.mdlive.com/humanapr. \$0 copay applies for virtual visits during COVID-19 emergency period. |
| | Specialist visit | \$20 copay/visit | \$22 <u>copay</u> /visit | Covered by reimbursement at contracted fee. \$22 copay/visit | None |
| | Preventive care/screening/ immunization | No copay | No copay | Covered by reimbursement at contracted fee | Based on Federal Healthcare Reform / Affordable Care Act (ACA). You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | No coinsurance | No coinsurance | Covered by reimbursement at contracted fee 25% coinsurance /test | Preauthorization is required for genetic testing. \$0 copay applies for diagnostic testing and treatment of COVID-19, in accordance to Law 43 of 2020. |
| | Imaging (CT/PET scans, MRIs) | No coinsurance | No coinsurance | Covered by reimbursement at contracted fee 25% coinsurance /test | None |

^{*} For more information about limitations and exceptions, review the <u>plan</u> or policy document, call 1-800-314-3121.

| | | | What You Will Pay | | |
|---|--|---|--|---|---|
| Common Medical Event | Services You May Need | Services provided or arranged by your Participating Primary Care Physician (You will pay the least) | Services accessed directly with Network Providers | Out-of-Network Providers (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you need drugs to treat your illness or condition | Generic drugs (Tier 1) | \$10 copay/ retail \$20 copay/ mail order | \$10 copay/ retail \$20 copay/ mail order | Not covered | Formulary: F50 (Rx2 Traditional) |
| More information about prescription drug coverage is available at www.humana.com/druglist | Brand drugs (Tier 2) | \$25 <u>copay</u> / retail \$50 <u>copay</u> / mail order | \$25 <u>copay</u> / retail \$50 <u>copay</u> / mail order | Not covered | 30-day retail supply. 90-day mail-order supply. MAC A (Mandatory Generic) |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No copay | \$25 <u>copay</u> /facility | Covered by reimbursement at contracted fee. \$25 copay/facility | |
| | Physician/surgeon fees | No copay | 25% <u>coinsurance/</u> surgery | Covered by reimbursement at contracted fee. 25% coinsurance/ surgery | None |
| | Emergency room care | \$50 <u>copay/</u> illness visit \$0 <u>copay/</u> accident visit | \$60 <u>copay/</u> illness visit \$0 <u>copay/</u> accident visit | Covered by reimbursement at contracted fee \$60 copay/illness visit | None |
| If you need immediate medical attention | Emergency medical transportation | \$25 copay/ ground trip 50% coinsurance/ air or maritime trip | \$25 <u>copay/</u> ground trip 50% <u>coinsurance/</u> air or maritime trip | Covered by reimbursement at contracted fee. \$25 copay/ ground trip 50% coinsurance/ air or maritime trip | \$0 copay/trip between facilities. Maritime and air aerial transportation (within the territorial limits of P.R.) and air transportation between U.S. and P.R. is covered after preauthorization, unless the nature of the emergency does |

^{*} For more information about limitations and exceptions, review the <u>plan</u> or policy document, call 1-800-314-3121.

| | | | What You Will Pay | | |
|--|------------------------------------|--|--|--|---|
| Common Medical Event | Services You May Need | Services provided or arranged by your Participating Primary Care Physician (You will pay the least) | Services accessed directly with Network Providers | Out-of-Network Providers (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | | | | | not allow it. |
| | <u>Urgent care</u> | \$50 <u>copay/</u> illness visit \$0 <u>copay/</u> accident visit | \$60 <u>copay/</u> illness visit \$0 <u>copay/</u> accident visit | Covered by reimbursement at contracted fee \$60 copay/illness visit | None |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$100 <u>copay/</u> stay | \$150 <u>copay/</u> stay | Covered by reimbursement at contracted fee \$150 copay/stay | Excluded: Private room, expenses related to personal convenience, private nurse, unless in cases previously approved by Humana; personal use items, such as television, phone or "admission kit". |
| | Physician/surgeon fees | No coinsurance | 25% <u>coinsurance/</u> surgery | Covered by reimbursement at contracted fee. 25% coinsurance/ surgery | None |
| If you need mental health, behavioral | Outpatient services | \$20 <u>copay</u> /visit | \$22 <u>copay</u> /visit | Covered by reimbursement at contracted fee. \$22 copay/visit | None |
| health, or substance abuse services | Inpatient services | \$100 <u>copay/</u> stay | \$150 <u>copay/</u> stay | Covered by reimbursement at contracted fee \$150 copay/stay | Partial hospitalization is covered without cost share. <u>Preauthorization</u> is required |
| If you are pregnant | Office visits | \$15 <u>copay</u> /visit | \$17 copay/visit | Covered by reimbursement at contracted fee. \$17 copay/visit | None |

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| | | | What You Will Pay | | |
|---|---|--|---|--|---|
| Common Medical Event | Services You May Need | Services provided or arranged by your Participating Primary Care Physician (You will pay the least) | Services accessed directly with Network Providers | Out-of-Network Providers (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Childbirth/delivery professional services | No coinsurance | 25% <u>coinsurance/</u> surgery | Covered by reimbursement at contracted fee. 25% coinsurance/ surgery | |
| | Childbirth/delivery facility services | \$100 <u>copay/</u> stay | \$150 <u>copay/</u> stay | Covered by reimbursement at contracted fee \$150 copay/stay | |
| | Home health care | No cost | 25% <u>coinsurance/</u> surgery | Covered by reimbursement at contracted fee. 25% coinsurance/ surgery | Covered 30 initial days and 30 additional days per medical criteria and when medically necessary. Subject to medical necessity. |
| If you need help recovering or have other special health needs | Rehabilitation services | No coinsurance for therapies. | 25% <u>coinsurance/</u> therapy session. | Covered by reimbursement at contracted fee 25% coinsurance/ therapy session. | Includes speech therapy, occupational therapy and |
| | Habilitation services | No coinsurance for therapies. | 25% <u>coinsurance/</u> therapy session. | Covered by reimbursement at contracted fee 25% coinsurance/ therapy session. \$17 copay/chiropractor visit | physical therapy, are covered for conditions subject to improve within sixty (60) days. Preauthorization required. |
| | Skilled nursing care | No copay | \$25 <u>copay</u> /facility | Covered by reimbursement at contracted fee. \$25 copay/facility | Maximum sixty 60 days per subscriber in lifetime. Must comply with medical necessity. |

^{*} For more information about limitations and exceptions, review the <u>plan</u> or policy document, call 1-800-314-3121.

| | | | What You Will Pay | | |
|---|----------------------------|--|---|---|--|
| Common Medical Event | Services You May Need | Services provided or arranged by your Participating Primary Care Physician (You will pay the least) | Services accessed directly with Network Providers | Out-of-Network Providers (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Durable medical equipment | 50% coinsurance | 50% coinsurance | Covered by reimbursement at contracted fee. 50% coinsurance | Preauthorization required. |
| | Hospice services | No coinsurance | 25% coinsurance/ services | Covered by reimbursement at contracted fee. 25% coinsurance/ services | Preauthorization required. |
| If your child needs dental or eye care | Children's eye exam | \$20 <u>copay</u> /exam | \$22 <u>copay</u> /exam | Covered by reimbursement at contracted fee. \$22 copay/exam | One (1) refraction test per contract year. |
| | Children's glasses | Not covered | Not covered | Not covered | Vision discount available with Eyemed. |
| | Children's dental check-up | Not covered | Not covered | Not covered | None |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic Surgery
- Dental Care (Adult)

- Hearing Aids
- Long Term Care
- Non-emergency care when traveling outside the U.S.
- Private Duty Nursing
- Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Bariatric Surgery
- Chiropractic Care 1 initial visit/1 subsequent;
 15 manipulations
- Routine eye care (Adult) 1 eye exam per contract year
- Routine Foot Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is Employee Benefits Security Administration of Department of Labor at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage. For more information about individual insurance coverage, visit the Office of the Commissioner

^{*} For more information about limitations and exceptions, review the plan or policy document, call 1-800-314-3121.

of Insurance of Puerto Rico, , http://ocs.pr.gov/ocspr/.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact our customer service department at 1-800-314-3121.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-314-3121.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-314-3121.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-314-3121.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-314-3121.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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^{*} For more information about limitations and exceptions, review the <u>plan</u> or policy document, call 1-800-314-3121.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-------|
| ■ Specialist copayment | \$15 |
| ■ Hospital (facility) copayment | \$100 |
| ■ Other <u>coinsurance</u> | 25% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| \$6,700 |
|---------|
| |
| |
| \$0 |
| \$325 |
| \$290 |
| |
| \$1,070 |
| \$1,185 |
| |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$0 |
|--|-------|
| ■ Specialist copayment | \$15 |
| ■ Hospital (facility) <u>copayment</u> | \$100 |
| ■ Other <u>coinsurance</u> | 25% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$6,100 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$440 | |
| Coinsurance | \$330 | |
| What isn't covered | | |
| Limits or exclusions | \$70 | |
| The total Joe would pay is | \$840 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-------|
| ■ Specialist copayment | \$15 |
| ■ Hospital (facility) <u>copayment</u> | \$100 |
| ■ Other <u>coinsurance</u> | 25% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$1,200 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$25 |
| Coinsurance | \$60 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$210 |