PREMISE HEALTH VIRTUAL VISITS How to schedule a visit:



Log in to the My Premise Health mobile app with your username and password. If you don't have an account, you can create one using the "SIGN UP NOW" option.

From the My Premise Health app, select "24/7

available during clinic

Virtual" (virtual visits are

hours) and choose your

country, state, and click

In order to provide you with

need to know your current

the most appropriate care, we

United States of America

"Confirm."

location Select a Location

Country

*State or territory Tennessee



Choose "Primary Care - Video" if you'd like to chat with a provider via video, or "Primary Care - Phone" if you'd like to use your phone.

How can we help you today?

Primary Care - Video Video visit with a provider by phone for non-emergency conditions like cold and flu, sinus infection, headache and other acute conditions.

Primary Care - Phone Speak to a provider by phone for non-emergency conditions like cold and flu, sinus infection, headache and other acute conditions.

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Next, enter a short description for your visit and click "Ready to see the doctor." Your estimated wait time will be displayed.



Follow the onscreen eCheck-in prompts to enter any existing health conditions, medications, medical history, and insurance information. Once complete, click "Begin Visit." You will be connected with the next available provider.

You have no allergies on file.	. AT&T WI-FI 중 11:41 AM Ø Q ∎ 31% ● (
+ ADD AN ALLERGY	Primary Care - Video
	🛋 This is a video visit
Allergies You've Asked to be Added	Upcoming Video Visit X
Rash, Other (see comments)	Virtual Physician
REMOVE	GET READY
✓ NEXT	eCheck-In Complete Thanks for using eCheck-In.
FINISH LATER	The information you've submitted is now on file.
© 2020 Epic Systems Corporation. Confidential.	Review Instructions
	Do not use 24/7 On Demand visits for urgent or life threatening conditions. If you are having an emergency, please call 911.
	BEGIN VISIT

